

CANNON BUILDING 861 SILVER LAKE BLVD., SUITE 203 DOVER, DELAWARE 19904-2467

# STATE OF DELAWARE REAL ESTATE COMMISSION

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PUBLIC MEETING MINUTES: REAL ESTATE COMMISSION

MEETING DATE AND TIME: Thursday, August 10, 2017 at 9:00 a.m.

PLACE: 861 Silver Lake Boulevard, Dover, Delaware

Conference Room A, Second Floor of the Cannon Building

MINUTES FOR APPROVAL September 14, 2017

#### MEMBERS PRESENT

Lynette Scott, Professional Member, **Chairperson** Lynn Rogers, Public Member, **Vice-Chairperson** Nikki Lane, Professional Member, **Secretary** Nathaniel Gibbs, Public Member Nora Martin, Professional Member Randy Marvel, Professional Member

#### **DIVISION STAFF/ DEPUTY ATTORNEY GENERAL**

Eileen Kelly, Deputy Attorney General Nicole Williams, Administrative Specialist III

#### MEMBERS ABSENT

Jason Giles, Professional Member

# **ALSO PRESENT**

Levin Tucker Mike Harrington, Broker, Harrington ERA Hong Wu Ming Chin

#### **CALL TO ORDER**

Ms. Scott called the meeting to order at 9:04 a.m. The Commission members and staff introduced themselves for the new members, Nora Martin and Randy Marvel.

#### **REVIEW OF MINUTES**

The Commission reviewed the July 13, 2017 meeting minutes. Ms. Lane made a motion, seconded by Mr. Gibbs, to approve the minutes as written. By unanimous vote, the motion carried.

#### **UNFINISHED BUSINESS**

#### Discussion of Late Fees/Fines for Late Renewals

Ms. Kelly advised that the Commission discussed last month that they wanted to look into a fine for late renewals and discussed Maryland's regulations. Maryland only charges a late fee which is on par with the Division currently does with regards to late renewals. There is a charge for renewing late. The Division performs a yearly budget analysis and fee setting is established by the Division. Ms. Martin inquired about the basis for this discussion. Ms. Kelly advised that the Commission discussed implementing a motivating factor for licensee's to renew on time. Ms. Williams will notify Mr. Mangler about the Commission concerns on the late renewal fee.

#### Signing of Skinner Final Order

Ms. Scott signed the final order for Clifton Skinner.

#### **NEW BUSINESS**

### Education Committee Report - August 3, 2017

Ms. Williams provided the Education Committee report. For the month of August the Committee reviewed 47 course provider applications all of which were approved and reviewed 19 instructor applications of all of which were approved. Ms. Williams also advised that the Committee would like approval form the Commission to review the existing course modules content to make them more current and universal. Ms. Harrington addressed the Commission and advised that many content areas fall in Module 7 and would like the Commission to approve the Committee to review the modules content for update. Ms. Lane moved, seconded by Ms. Scott, to approve the August Committee report. By unanimous vote, the motion carried. Ms. Martin moved, seconded by Mr. Rogers, to approve the Committee to review the content of the all seven course modules. By unanimous vote, the motion carried.

# Applications for Licensure

#### Ratification of Salesperson Applications

Ms. Rogers made a motion, seconded by Ms. Lane, to ratify the approved applications for salespersons per attached list at the end of the minutes. By unanimous vote, the motion carried.

#### Ratification of Broker and Associate Broker Applications

Ms. Lane made a motion, seconded by Mr. Rogers, to ratify the approved applications for Associate Brokers for the following licensees. By unanimous vote, the motion carried.

Joel Lawrence - RA-0020598 - REAL Home Services and Solutions, Inc dba Owners.com - Bridgewater, NJ

Maesa Nelson – RA-0020599 – Keller Williams Realty – Wilmington, DE

#### Review of Reinstatement Application(s) to sit for the Law and/or General exam(s)

The Commission reviewed the reinstatement application(s) for the below applicants for approval to retake the General and/or Law exam. Ms. Lane made a motion, seconded by Mr. Rogers, to approve the reinstatement application(s)s for licensure for the following applicants upon passing either the General and/or the Law exam. By majority vote, the motion carried.

Linda Raburn El – Needs General and State law exams

### Ratification of Reinstatement Application(s) for Licensure - General and Law Exams Passed

Mr. Rogers made a motion, seconded by Mr. Gibbs, to ratify the below reinstatement application(s) for licensure as the applicant passed both the General and Law exams. By unanimous vote, the motion carried.

Tawana Kirk

#### Review of Office Application(s) for Relocation

The Commission reviewed the following office application(s):

Diamond State Property Management - Dover, DE; BOR: Monica LeBlanc

Diamond State Realty Cooperative - Dover, DE; BOR: Monica LeBlanc

Ms. Lane made a motion, seconded by Mr. Rogers, to ratify the relocation of the above office application(s). By unanimous vote, the motion carried.

Milestone Realty Group - Townsend, DE; BOR:

Mr. Gibbs made a motion, seconded by Mr. Rogers, to ratify the relocation of the above office application(s). By unanimous vote, the motion carried.

#### Review of New Office Application(s)

MDM Properties Inc. dba Century 21 Emerald – Millsboro, DE; BOR: Michael Milligan, Jr.

Ms. Lane made a motion, seconded by Ms. Martin

Tesla Realty Group LLC - New Castle, DE; BOR: Kimberly Davis

Ms. Lane made a motion, seconded by Ms. Martin, to approve the new office application(s) for the above. By unanimous vote, the motion carried. Ms. Scott abstained from the vote.

#### **Status of Complaints**

Complaint #02-12-16 - Closed by Investigator

Complaint #02-38-16 - Sent to AG's Office

Complaint #02-04-17 - Closed by Investigator

Complaint #02-06-17 - Closed by Investigator

Complaint #02-08-17 - Closed by Investigator

Complaint #02-11-17 - Sent to AG's Office

Complaint #02-12-17 - Sent to AG's Office

Complaint #02-01-16 - Sent to AG's Office

Complaint #02-09-17 - Sent to AG's Office

Complaint #02-16-17 - Sent to AG's Office

Complaint #02-14-17 - Sent to AG's Office

Complaint #02-15-17 - Sent to AG's Office

# Review and Consider Hearing Officer Recommendation(s)

Ms. Kelly explained the process for the rule to show cause hearings and the hearing officer recommendations to the new members of the Commission.

The Commission reviewed and considered the Hearing Officer Recommendation for Tracy Burns. Ms. Lane moved, seconded by Ms. Martin, to accept the recommendation as written with no discipline. By unanimous vote, the motion carried.

The Commission reviewed and considered the Hearing Officer Recommendation for Annette DiEdoardo. The Commission discussed that there was no consequence of action if Ms. DiEdoardo does not complete the required CE's within 90 days as recommended. Mr. Rogers moved, seconded by Ms. Lane, to accept the recommendation with the amendment that Ms. DiEdoardo's license be suspended until the required CE's have been completed and presented to the Commission office. By unanimous vote, the motion carried.

The Commission reviewed and considered the Hearing Officer Recommendation for Daniel James. Ms. Scott moved, seconded by Mr. Rogers, to accept the recommendation as written. By unanimous vote, the motion carried.

The Commission reviewed and considered the Hearing Officer Recommendation for Theresa Looney. Mr. Rogers moved, seconded by Mr. Gibbs, to accept the recommendation as written with no discipline. By unanimous vote, the motion carried.

The Commission reviewed and considered the Hearing Officer Recommendation for Timothy Masters. Ms. Martin moved, seconded by Mr. Rogers, to accept the recommendation as written. By unanimous vote, the motion carried.

The Commission reviewed and considered the Hearing Officer Recommendation for Kevin Melloy. Ms. Lane moved, seconded by Ms. Martin, to accept the recommendation as written. By unanimous vote, the motion carried.

The Commission reviewed and considered the Hearing Officer Recommendation for Frank Panunto. Ms. Scott moved, seconded by Mr. Rogers, to accept the recommendation as written. By unanimous vote, the motion carried.

The Commission reviewed and considered the Hearing Officer Recommendation for Whitney Russell. Ms. Lane moved, seconded by Ms. Martin, to accept the recommendation as written with the amendment to remove the letter of reprimand. By unanimous vote, the motion carried.

The Commission reviewed and considered the Hearing Officer Recommendation for Theresa Thomas-Dollard. Ms. Lane moved, seconded by Ms. Martin, to accept the recommendation as written with no discipline. By unanimous vote, the motion carried.

The Commission reviewed and considered the Hearing Officer Recommendation for Levin Tucker. Mr. Martin moved, seconded by Ms. Scott, to accept the recommendation as written with the amendment to remove the letter of reprimand. By unanimous vote, the motion carried.

Ms. Scott made a motion, seconded by Mr. Rogers, to take a short recess before the guaranty fund hearing for Ms. Hong Wu. By unanimous vote, the motion carried. The Commission recessed at 10:33 a.m.

The Commission returned from recess at 10:41 a.m.

Guaranty Fund Hearing for Hong Hu at 10:30 a.m.

See the minutes from the hearing posted to the end of the minutes.

#### **CORRESPONDENCE**

The Commission reviewed a letter submitted by Pearson Vue regarding the test development of the National exam. Ms. Scott advised that she will reach out to Pearson Vue to be a part of the National exam test development group.

#### OTHER BUSINESS BEFORE THE COMMISSION (for discussion only)

There was no other business before the Board.

### **PUBLIC COMMENT**

There was no public comment.

#### **NEXT SCHEDULED MEETING**

The next meeting will be held on September 14, 2017 at 9:00 a.m. in Conference Room A, 861 Silver Lake Boulevard, Suite 203, Dover, DE.

#### ADJOURNMENT

Ms. Lane made a motion, seconded by Mr. Gibbs, to adjourn the meeting. By unanimous vote, the motion carried. The meeting adjourned at 12:09 p.m.

Respectfully submitted.

Nicole M. Williams

Administrative Specialist III

The notes of this meeting are not intended to be a verbatim record of the topics that were presented or discussed. They are for the use of the Board members and the public in supplementing their personal notes and recall for presentations.

### **HEARING MINUTES**

#### **HEARING - GUARANTY FUND CLAIM BY HONG WU**

The Delaware Real Estate Commission held a hearing on August 10, 2017 at 10:30 a.m. in the Second Floor Conference Room A, Cannon Building, 861 Silver Lake Blvd., Suite 203, Dover, Delaware.

PRESENT: Lynn Rogers, Vice-Chairperson, Nikki Lane, Secretary, Nora Martin, Randy Marvel,

Nathaniel Gibbs

**PURPOSE**: Claim for Recovery from the Guaranty Fund

**PRESIDING**: Lynette Scott, Chairperson

**COMMISSION STAFF**: Nicole Williams, Administrative Specialist III

**DEPUTY ATTORNEY GENERAL FOR THE COMMISSION**: Eileen Kelly

**ATTORNEY FOR THE CLAIMANT**: None

**CLAIMANT**: Ms. Hong Hu with a Mandarin translator, Mr. Ming Chin

TIME STARTED: 10:52 a.m.

The hearing was recorded. Ms. Kelly swore in Ms. Wu and Mr. Chin. Ms. Kelly asked the Commission members to introduce themselves for the record. Ms. Kelly summarized the reason for the hearing. Ms. Kelly entered Exhibit 1 as the packet for Claim against the Guaranty Fund from Ms. Wu, Exhibit 2 as the hearing date letter, Exhibit 3 as the waiver of her 20 days-notice of the hearing signed by Ms. Wu, Exhibit 4 as the email correspondence between Ms. Wu and Ms. Williams, Exhibit 5 as the court judgement, and Exhibit 6 as pictures submitted by Ms. Wu. Mr. Chin on behalf of Ms. Wu explained to the Commission the basis for Ms. Wu's claim for recovery from the Guaranty Fund. Ms. Wu provided her testimony, translated by Mr. Chin. The Commission questioned Ms. Wu. Ms. Wu responded to the Commission by way of translation by Mr. Chin. The Commission went into deliberations at 11:54 a.m. Mr. Marvel made a motion, seconded by Ms. Martin, to deny Ms. Hu's claim from the Guaranty Fund. Ms. Lane abstained. By unanimous vote, the motion carried. The hearing concluded at 12:07 p.m.

# Salesperson License List

| License Number | Name                             | License Type | Office   | Office Location            |
|----------------|----------------------------------|--------------|--|----------------------------|
| RS-0024667     | Nguyen, Thanh                    | Salesperson  | Concord Realty Group                           | Wilmington DE 19803        |
| RS-0024668     | Haller, Mark R.                  | Salesperson  | Coldwell Banker Residential                    | Bethany Beach DE<br>19930  |
| RS-0024669     | McGill, Suzanne C.               | Salesperson  | Long & Foster Real Estate, Inc.                | Elkton MD 21921            |
| RS-0024670     | Bouloucon, Marc C.               | Salesperson  | Keller Williams Realty                         | Selbyville DE 19975        |
| RS-0024671     | Lukeman, Lori A.                 | Salesperson  | Long & Foster Real Estate, Inc.                | Elkton MD 21921            |
| RS-0024672     | Goebel, Colleen M.               | Salesperson  | Long & Foster Real Estate, Inc.                | Bethany Beach DE<br>19930  |
| RS-0024673     | Richardson, Sean M.              | Salesperson  | Long & Foster Real Estate, Inc.                | Lewes DE 19958             |
| RS-0024674     | Dean, Barry A.                   | Salesperson  | Long & Foster Real Estate, Inc.                | Bethany Beach DE<br>19930  |
| RS-0024675     | Swierzy, Steven F.               | Salesperson  | Patterson Schwartz & Associates, Inc.          | Rehoboth Beach DE<br>19971 |
| RS-0024676     | Hackman, Joseph F.               | Salesperson  | Patterson Schwartz                             | Greenville DE 19807        |
| RS-0024677     | Wingate, Kristina M.             | Salesperson  | Berkshire Hathaway<br>HomeServices Fox & Roach | Newark DE 19711            |
| RS-0024678     | Kauffman, Daniel H.              | Salesperson  | Keller Williams Realty                         | Bethany Beach DE<br>19930  |
| RS-0024679     | Barranco, Andrew M.              | Salesperson  | Long & Foster Real Estate, Inc.                | Lewes DE 19958             |
| RS-0024680     | Sawhney, Shaloo                  | Salesperson  | Burns and Ellis Realtors                       | Dover DE 19901             |
| RS-0024681     | Greene, Nicole C.                | Salesperson  | Berkshire Hathaway Home<br>Services            | Bear DE 19701              |
| RS-0024682     | Novikov, Alexandre<br>V.         | Salesperson  | Beiler and Campbell Realtors                   | Kennett Square PA<br>19348 |
| RS-0024683     | Oncay, Jordan                    | Salesperson  | Long & Foster Real Estate, Inc.                | Greenville DE 19807        |
| RS-0024684     | Bosco, Amy B.                    | Salesperson  | Linda Vista Real Estate                        | Seaford DE 19973           |
| RS-0024685     | Riley, Jennifer A.               | Salesperson  | Indian River Land Company, Inc.                | Millsboro DE 19966         |
| RS-0024686     | Golematis, Anne V.               | Salesperson  | Long & Foster Real Estate, Inc.                | Wilmington DE 19807        |
| RS-0024687     | Temel, Cem                       | Salesperson  | Keller Williams Realty                         | Wilmington DE 19803        |
| RS-0024688     | Sell, Kristin Stacy              | Salesperson  | Patterson Schwartz Real Estate                 | Hockessin DE 19707         |
| RS-0024689     | Montalvo, Keila R.               | Salesperson  | ERA Harrington Realty Inc.                     | Dover DE 19901             |
| RS-0024690     | Ruane, Sarah E.                  | Salesperson  | Long & Foster Real Estate, Inc.                | Hockessin DE 19707         |
| RS-0024691     | St. Pierre Fontaine,<br>Marie E. | Salesperson  | Lakeview Realty, Inc.                          | Camden DE 19934            |
| RS-0024692     | Hogate, Ashley S.                | Salesperson  | Myers Realty                                   | Dover DE 19901             |
| RS-0024693     | Romano, James, III               | Salesperson  | Jack Lingo, Inc., Realtor                      | Lewes DE 19958             |
| RS-0024694     | Alfiero, Kristy A.               | Salesperson  | Long & Foster Real Estate, Inc.                | Rehoboth Beach DE<br>19971 |
| RS-0024695     | Berger, Linda A.                 | Salesperson  | Colliers International                         | Philadelphia PA 19103      |
| RS-0024696     | Anderson, Clewell                | Salesperson  | Keller Williams                                | Christiana DE 19702        |
| RS-0024697     | Smith, Lauren Ann                | Salesperson  | Keller Williams Delmarva                       | Salisbury MD 21801         |
| RS-0024698     | Porter, Lynberg<br>Raheam        | Salesperson  | Keller Williams Realty                         | Christiana DE 19702        |
| RS-0024699     | Trach, Linda Joanne              | Salesperson  | Keller Williams Realty                         | Christiana DE 19702        |
| RS-0024700     | Hamilton, Sally H.               | Salesperson  | Keller Williams Realty                         | Middletown DE 19709        |
| RS-0024701     | Turpin, Brent Manvel             | Salesperson  | Keller Williams Realty                         | Christiana DE 19702        |

| RS-0024702 | Hudson, Lauren Britt | Salesperson | Keller Williams Realty of | Ocean City MD 21842 |
|------------|----------------------|-------------|---------------------------|---------------------|
|            |                      |             | Delmarva                  |                     |
| RS-0024703 | Dingler, Ulyana      | Salesperson | Welcome Home Realty       | Dover DE 19901      |
| RS-0024704 | Burgess, Andrea C.   | Salesperson | Keller Williams Realty    | Bear DE 19701       |
| RS-0024705 | Daller, Jacqueline   | Salesperson | Re/Max Associates         | Hockessin DE 19707  |
|            | Raquel               |             |                           |                     |
| RS-0024706 | Simmens, Shanna L.   | Salesperson | Re/Max Horizons Inc.      | Dover DE 19904      |
| RS-0024707 | Messick, Jeffrey D.  | Salesperson | Berkshire Hathaway Home   | Ocean City MD 2184  |
|            |                      |             | Services PenFed Realty    |                     |